

PROFESSIONAL EXPERIENCE

Technical Knowledge:

- Quality assurance and system diagnosis (testing, troubleshooting, and evaluation) of multiple communications systems to the component level using manufacturer's handbooks, logic diagrams, technical manuals, schematics, and block diagrams
- Programmed, operated, configured, and repaired numerous complex electronic communications systems including high speed satellite data link and automated IP networks
- Installed, operated, and maintained the Automated digital Networking System for the Submarine Communication Center, Pacific and Submarine Operating Authority WAN
- Performed extensive preventive and corrective maintenance for Line-of-Sight and satellite communications equipment operating in the LF, HF, UHF, and EHF ranges
- Extensive knowledge of maintenance, repair, installation, and modification of Land Mobile Radios (LMR) systems, public address systems, intercoms, cctv, access controls and numerous other pieces of electronic and telecommunications equipment.
- Ability to read, analyze, and interpret general business procedures, professional documents, technical procedures, and governmental regulations. Ability to write reports, business correspondence, and procedure manuals. Ability to effectively present information and respond to questions from groups of managers, clients, and customers.
- Developed and implemented service and maintenance schedules and procedures for the systems and associated components based on a comprehensive knowledge of operating principals, trade practices, and manufacturer's recommendations.
- Proven ability to analyze system failures and other unusual system occurrences to isolate the source of the problem and determine whether the failure is caused by software, hardware or other factors.
- Proficient personal computer skills including email, record keeping, routine database activity, word processing, spreadsheets, graphics, etc.

Management:

- Effectively managed team of technicians on several successful network infrastructure installations at Fleming Network Services. This included providing guidance and technical assistance to team members when needed and ensuring all deadlines were met or exceeded
- Supervised 20+ personnel while serving as head technician at Submarine Communications Center, Pacific. Responsibilities included overseeing all technical matters for crucial submarine communication circuits, providing technical expertise to personnel for problem resolution, and inspecting work for accuracy and completion
- Designed, developed, and implemented a new training program and conducted technical instruction for 25+ technicians as head of Divisional Training
- Managed 30+ employees at Ryan's Steak House including: staffing, training, evaluating, motivating, disciplining and terminating. Restaurant exceeded several sales goals and consistently brought in a sizeable profit.
- Actively participated in proactive team efforts to achieve departmental and company goals and operated within division policy guidelines using independent judgment, budgetary constraints, and allocation of resources in achieving assigned objectives

Skills and Qualifications:

- Test Equipment: oscilloscope, spectrum analyzer, telemetry, multimeter, microwave signal generator, optical power meter, Fireberd data error analyzer, exceptional soldering skills
- Software: Microsoft Word, Excel, Access, PowerPoint, Outlook
- Networks: structured cabling and network design expertise, CAT-5, CAT-6, fiber optic termination, dmarc extensions, LAN, WAN, ADNS, switching, routing, hubs, wireless transmission
- Electronics: electronic theory, electronic equipment, signal shape, signal flow, basic electricity, transmission systems, electrical power distribution systems, emergency backup power systems, power conditioning systems, cryptographic equipment
- Industrial: pneumatics, hydraulics, wiring, electric motors, gear boxes, integrated systems
- Mathematics: Boolean algebra, truth tables, and physics
- Leadership: Extensive managerial, administration, and interpersonal experience.
- Customer Service: More than 15 years of exceptional customer focused service
- Communication: radar, navigational aids, wave transmission, RF, excellent verbal and written skills
- Administration: Inventory management procedures, budgets, planning, cost estimates, and bidding
- Safety Training: CPR, first-aid, electrical safety, evacuations, tools, MSDS, Tower Certified
- Languages: conversational Spanish
- Security Clearance: Presently hold an active secret government clearance

EMPLOYMENT HISTORY

2012 to Present	Owner	Sound Vision Media LLC	Little Rock, AR
2009 to Present	Air Traffic Safety Specialist	Federal Aviation Administration	Little Rock. AR
2008 to 2009	Electronics Technician	Department of Navy	Camp Lejeune, NC
2006 to 2008	Field Service Technician	Ecological Conservation Organization	Little Rock, AR
2004 to 2006	Network Technician	Fleming Network	Bryant, AR
2003 to 2004	Manager	Ryan's Steakhouse	Hot Springs, AR
1999 to 2003	Electronics Technician	United States Navy	Pearl Harbor, HI
1995 to 1999	Customer Service Agent	American Airlines	Fayetteville, AR

EDUCATION AND TRAINING

- Masters of Theology, Liberty University, 2010
- Bachelors of Science, Liberal Arts, Regents College, Albany, New York, 2000
- Motorola Quantar Repeater Training, Motorola Training Center, Chicago IL 2008
- Microsoft, Windows 2000, Networking, Heald College, Honolulu, Hawaii, 2002
- Communications Security (Cryptographic Equipment Training), Advanced Electronics Training Command, San Diego, California, 2000
- Naval Advanced Electronic School, Great Lakes, Illinois, 1999-2000
- University of Arkansas, Undergraduate Studies, Fayetteville, Arkansas, 1994 -1998